



BRITAIN'S MOST ADMIRED COMPANIES – RESILIENCE

DEFINITIONS		
1	Strategy	A strong purpose-led business that has a good risk balance and a long-term appeal to stakeholders.
2	Culture	One that is robust enough to take on and navigate through change. An organisation where people feel supported, proud of their work and willing to fight hard to protect it.
3	Agility	The ability to change course quickly when needed.
4	Leadership	Clear and inspirational leadership.
5	Stakeholder Relations	Strong mutually respectful relationships built on trust.
6	Financial Strength	The ability to withstand shocks and to be 'change-ready' if/when required.
7	Operational	A business with a well-established and pressure tested business model including through its supply chain.
8	Commitment to Diversity, Equity & Inclusion	How committed a company is to employing a diverse team of people, if they are treated fairly and respectfully and do they have equal access to opportunities and resources.